



# **Xena1564 User Manual**

*Release 106.1*

**Teledyne LeCroy Xena**

**May 12, 2026**



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## OVERVIEW

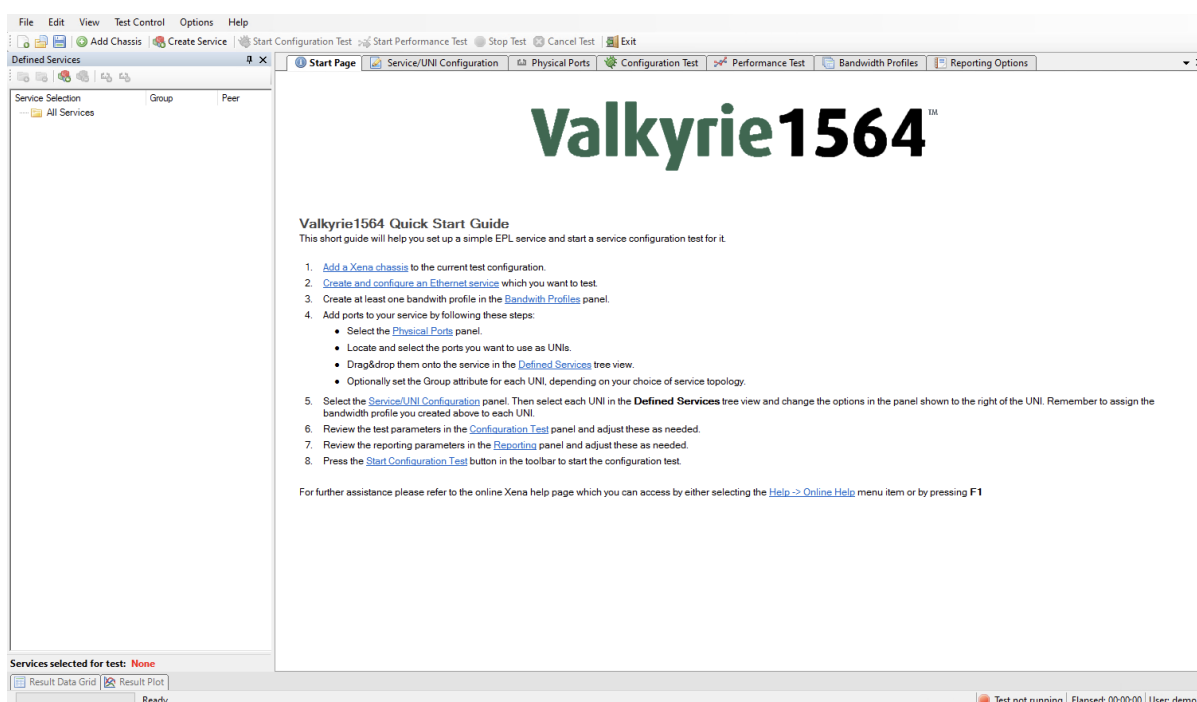


Fig. 1.1: Xena1564 overview

This is the user manual for Xena1564. Xena1564 is a PC application that lets you perform advanced network tests according to the [ITU-T Y.1564](#) standard using one or more of the Xena test equipment chassis.

The Xena1564 application features the following capabilities:

- Enables the user to create, edit and execute test configurations using Xena Networks test equipment in accordance with the [ITU-T Y.1564](#) standard.
- Define test configuration using standard [MEF 10.2 / ITU-T Y.1564](#) terminology.
- Full support for both [ITU-T Y.1564](#) configuration and performance test types.
- Ability to define multiple Ethernet services.
- Ability to execute test on one, several or all defined Ethernet services.
- Ability to organize defined services in a custom folder hierarchy.

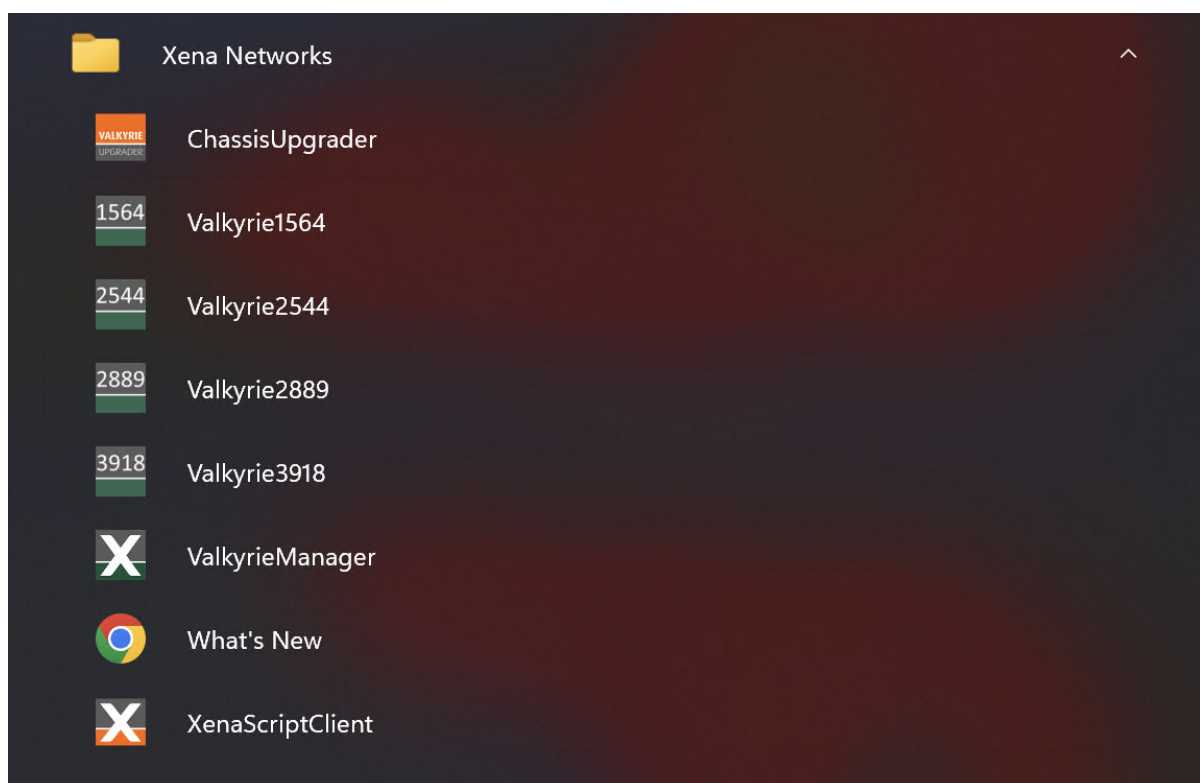
- Support for multiple ValkyrieBay and ValkyrieCompact test chassis.
- Support for different network topologies and traffic flow directions.
- Support for both layer 2 and layer 3 testing.
- Support for either IPv4 or IPv6.
- Ability to flexibly define the protocol layers supported by each user-to-network interface (UNI) - Ethernet, Customer and Service VLANs, MPLS, IP and UDP.
- Ability to define either per-UNI or per-CoS bandwidth profiles for each UNI.
- Ability to specify CoS-to-DSCP mapping.
- Test reports can be created in either PDF or XML format or both.
- Extensive configuration options to fine-tune the tests.

## INSTALLATION

Xena1564 is a Windows desktop application compatible with Windows 8 and later versions.

It comes pre-installed as an integral component of the standard Xena software release package, which is [available for download from this source](#).

Following the installation, you can locate a shortcut to the application in the *Start* → *Programs* → *Xena Network* menu, and additionally (if you opted for this during the setup process), on your desktop.





## GETTING STARTED

This section explains how to create a few common test configurations.

### 3.1 EPL, Port-Based

In this scenario we will create a simple EPL service with no VLAN multiplexing on the UNI (i.e. port-based) using plain Ethernet traffic.

#### 3.1.1 Add Chassis

1. Click the *Add Chassis* button in the main toolbar. This will display the dialog shown below.

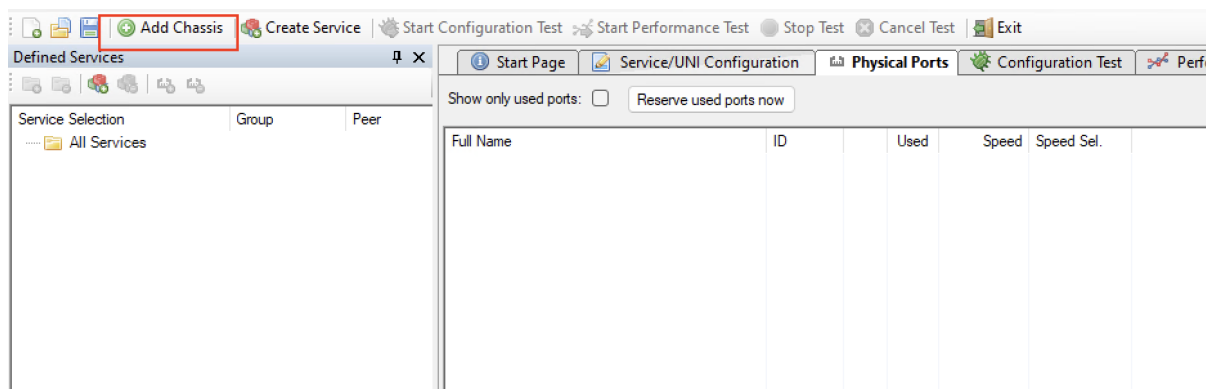


Fig. 3.1: Add Chassis button

2. Enter the IP address and password of a Xena chassis and press *OK*.

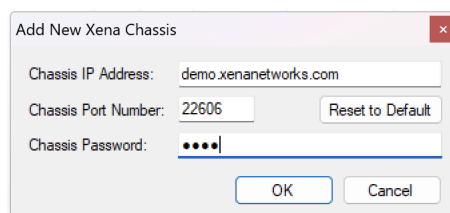


Fig. 3.2: Add Chassis dialog window

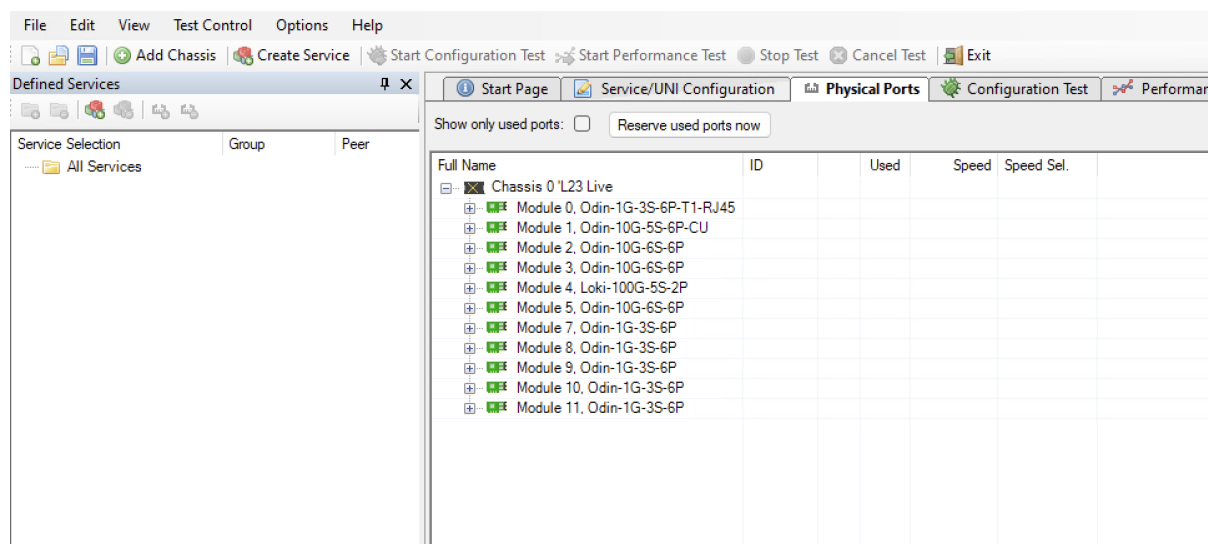


Fig. 3.3: Chassis added

### 3.1.2 Create Service

Create a new Ethernet service either by clicking the *Create Service* icon in the small toolbar at the top of the Defined Services tree panel, located at the left part of the application, or by right-clicking on the *All Services* root in the Defined Services tree panel and selecting the *Create Service* menu option. This will display the dialog shown in the image.

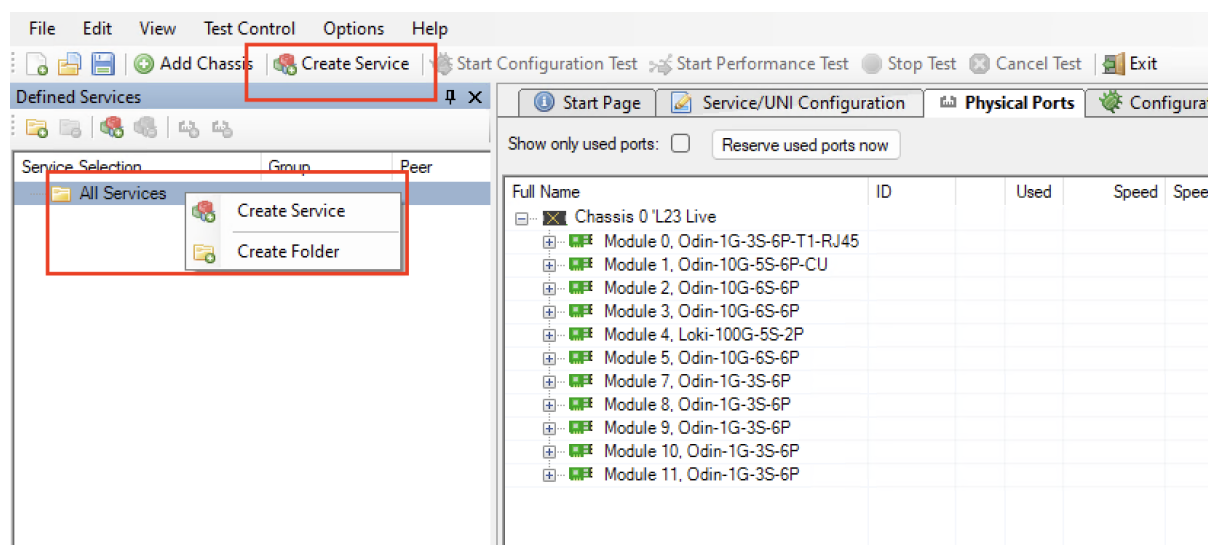


Fig. 3.4: Create Service

1. Enter a suitable label for the service to make it easy to identify it later on.
2. Set the Service Type to *EPL* (should be the default choice). Leave the Is Virtual Service checkbox unchecked as we want to define a port-based service.
3. Optionally modify the *Service Acceptance Criteria* to use in the test. These values represents the guarantees you want to issue to the user of the service as part of the Service Level Agreement (SLA) for this service. If one or more of the criteria should not be used in the test you can deselect them using the Use in test checkboxes to the right.

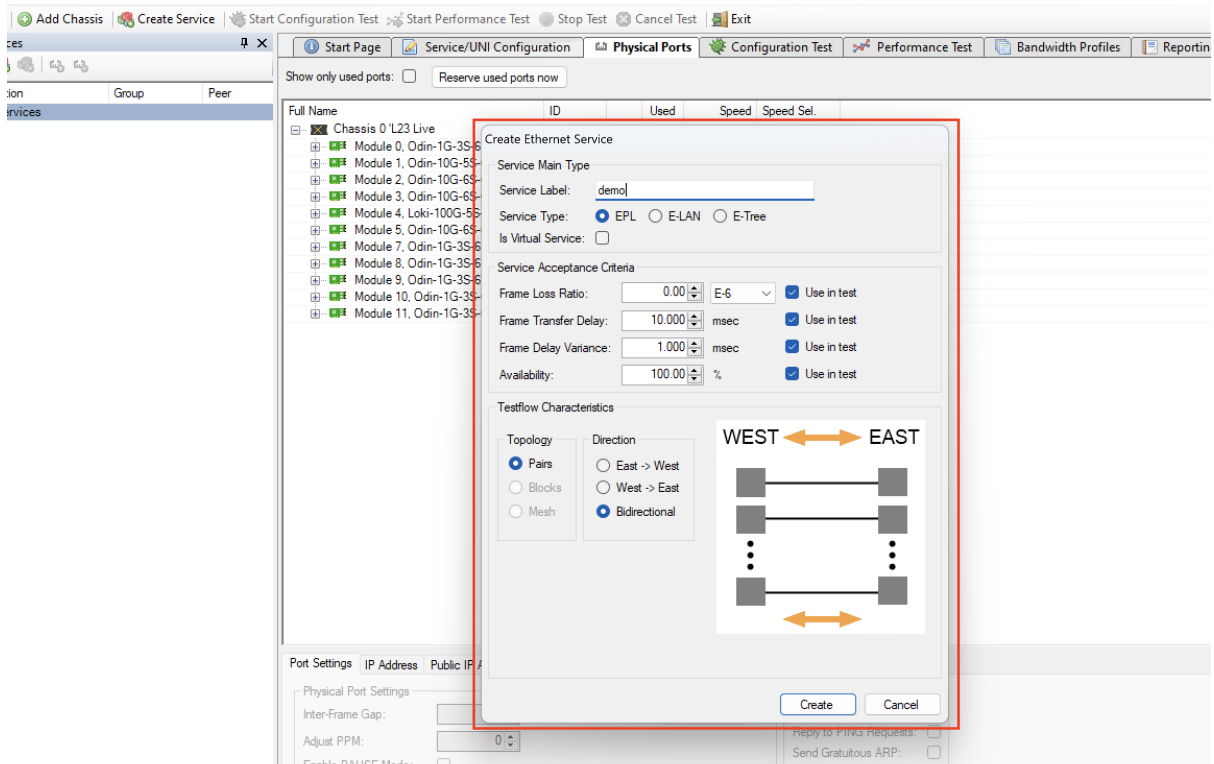


Fig. 3.5: Create Service dialog - EPL

4. Finally you need to specify the *Testflow Characteristics*. For an *EPL* you can only select the *Pairs* topology as the other topology options are only relevant for multipoint configurations. You can however select the direction for the test traffic. You should keep the default choice of *Bidirectional* for this test.
5. Press the *EPL* *Create* button to create your service.

### 3.1.3 Create Bandwidth Profile

1. Switch to the *Bandwidth Profiles* panel and click the *Create Profile* button in the small toolbar at the top of the panel. A new entry will now be inserted in the list below. If you cannot see the *Bandwidth Profiles* panel tab in the tabbed view you can either enlarge the main window until the tab pops into view or you can select the *Bandwidth Profiles* menu item in the View menu. Alternatively you can click on the little down-arrow in the right edge of the tab-bar and select the *Bandwidth Profiles* panel.
2. Click the cell in the CIR column and enter the committed bandwidth you want the UNIs to provide.
3. Optionally click the cell in the EIR column and enter the additional excess bandwidth you want the UNIs to provide.
4. You can also optionally modify the CBS and EBS values. The default value for both is 12176, according to MEF 13, clause 36.

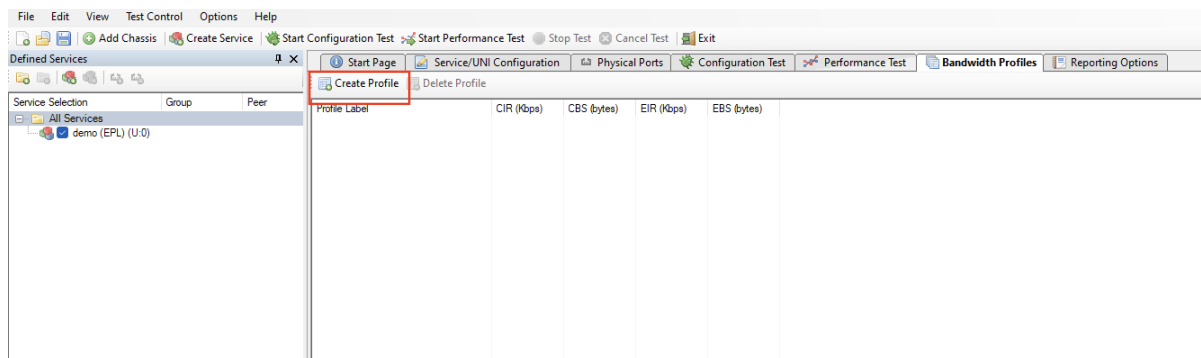


Fig. 3.6: Create Bandwidth Profile

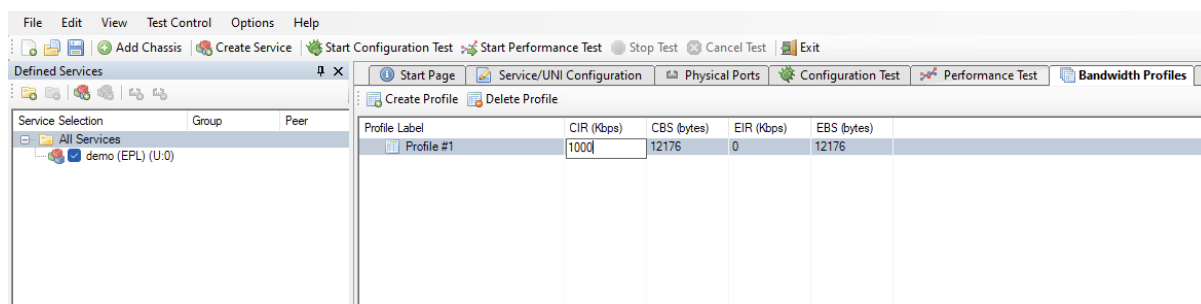


Fig. 3.7: Edit Bandwidth Profile

### 3.1.4 Add UNIs

1. Switch to the *Physical Ports* panel. Expand the module(s) as needed and locate two ports that you want to use in your test.
2. Select the ports, either one by one or both at the same time, drag them to the service you created in the Defined Services tree view and drop them onto the service.
3. The two UNIs will now be shown under the service in the services tree view. Notice that the cells under the Group column contains the text *Select Group...*. Change this value to *EAST* for the first UNI and *WEST* for the other.
4. Switch to the *Service/UNI Configuration* panel. Select the first UNI to view the UNI configuration panel as shown below.
5. For this test we will just leave the default traffic settings (plain Ethernet, no VLANs, no IP, etc).
6. Select the *Ingress Bandwidth Profiles* sub-tab and set the Per-UNI Bandwidth Profile to point to the profile we just created.
7. Do the same for the other UNI.
8. Save your configuration and give it a suitable filename.

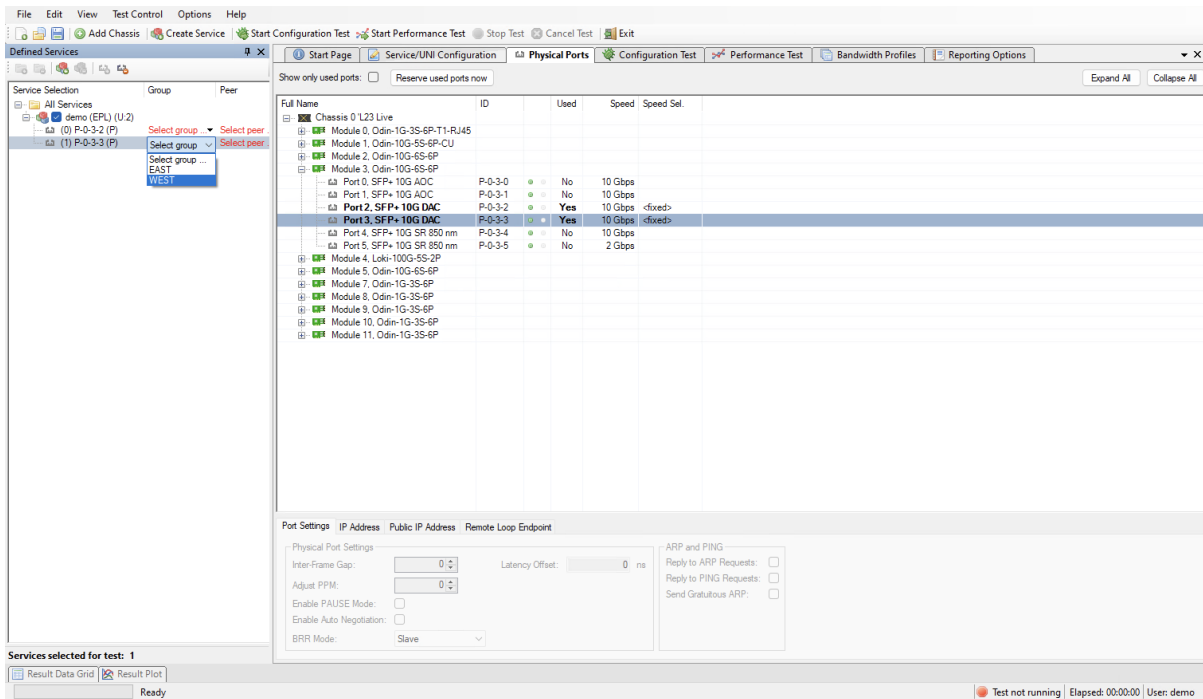


Fig. 3.8: Drag and drop ports to service

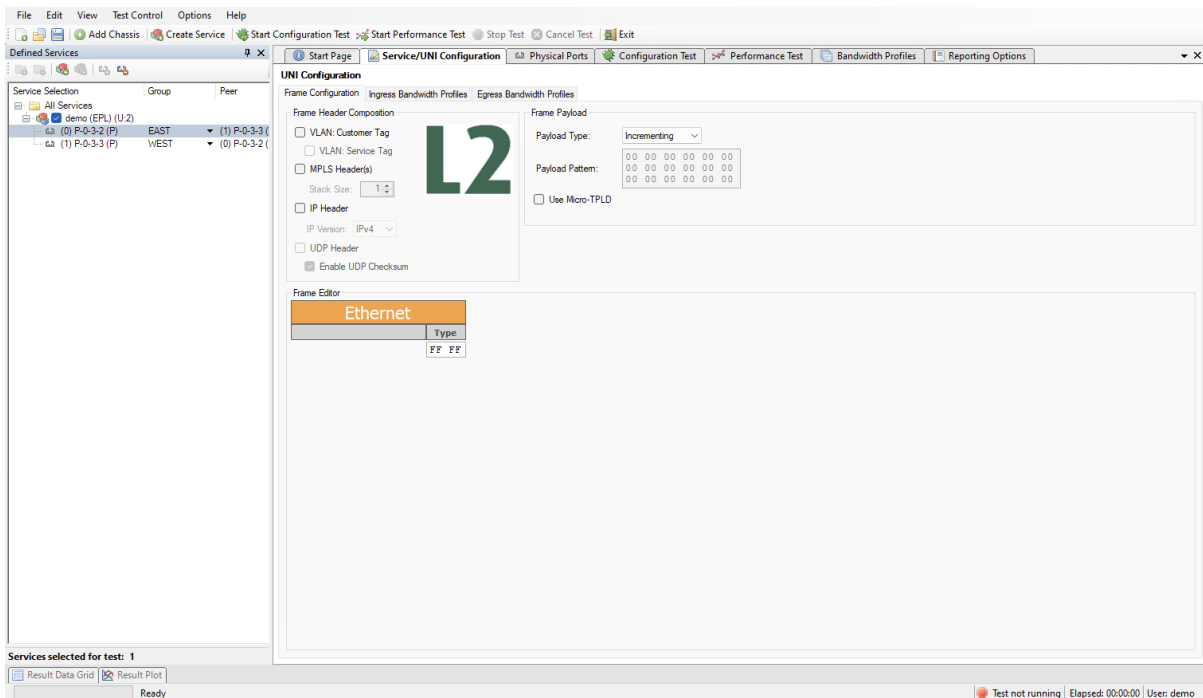


Fig. 3.9: Service UNI panel

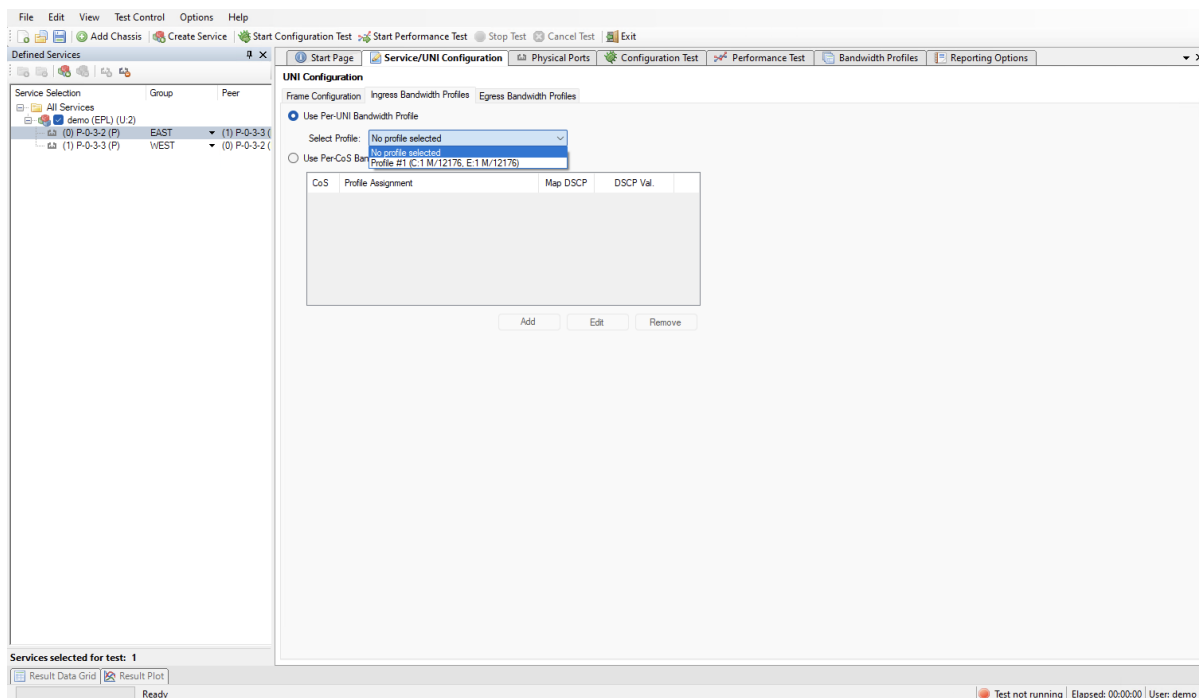


Fig. 3.10: Ingress Bandwidth Profile panel

## 3.1.5 Start Configuration Test

1. Click the *Start Configuration Test* button in the main toolbar.
2. The *Result Data Grid* panel will now be shown automatically. Here you can follow the progress of the test.
3. Once the test completes the resulting PDF report should open automatically in the default PDF viewer application on your PC.

## 3.1.6 Start Performance Test

1. Click the *Start Performance Test* button in the main toolbar.
2. The *Result Data Grid* panel will now be shown automatically. Here you can follow the progress of the test.
3. Once the test completes the resulting PDF report should open automatically in the default PDF viewer application on your PC.

## 3.2 E-LAN, Port-Based

This example expands a bit on the first example and will thus only describe the new features in details. You can either use the same configuration as for the first example or you can create a new configuration.

1. Add a Xena chassis to the configuration (or re-use the one you already have).
2. Create a new Ethernet service. Set the Service Type to *E-LAN*. Set the testflow topology to *Mesh*.

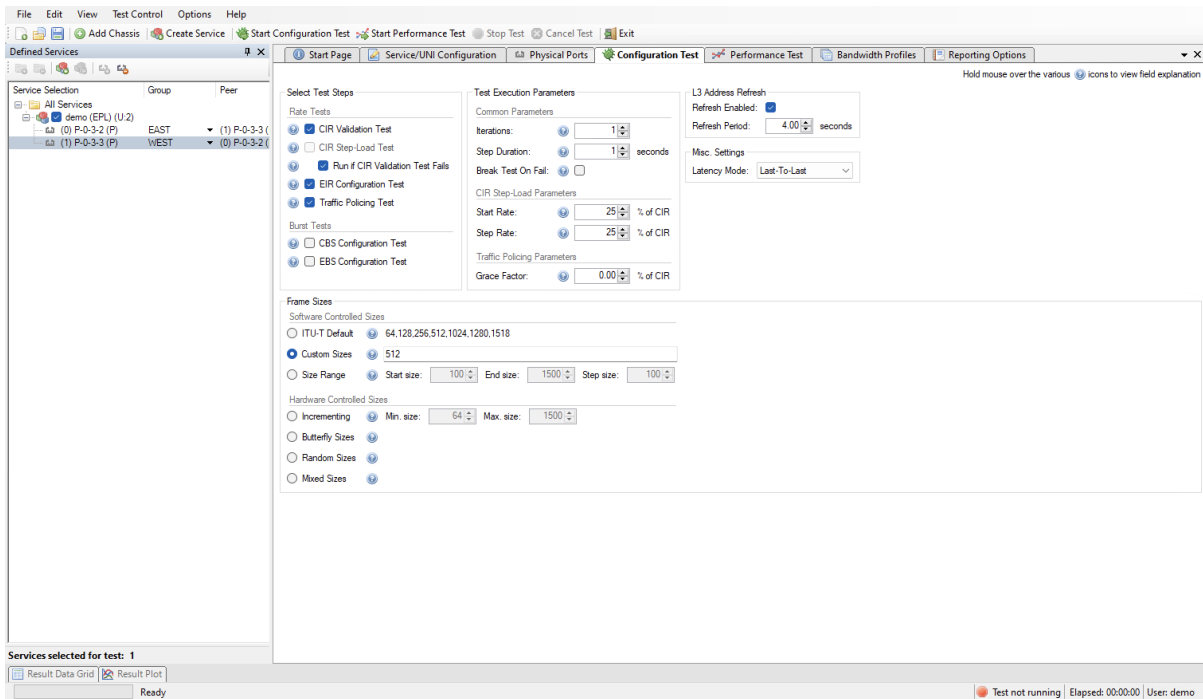


Fig. 3.11: Configuration Test Panel

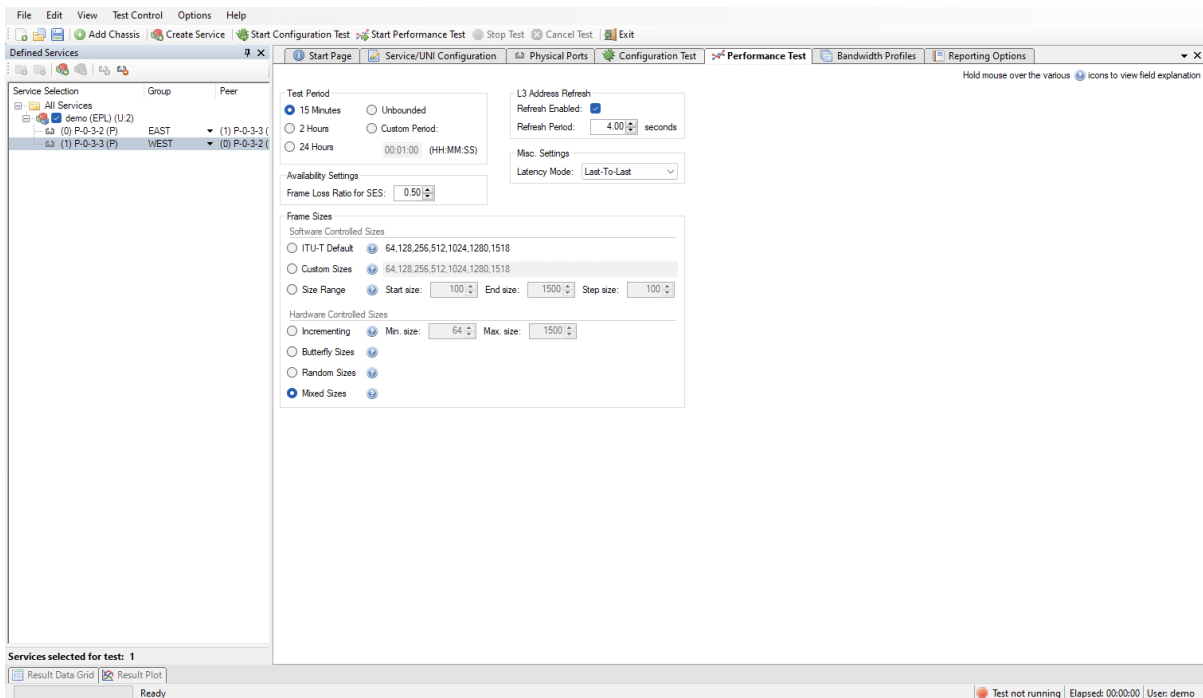


Fig. 3.12: Performance Test Panel

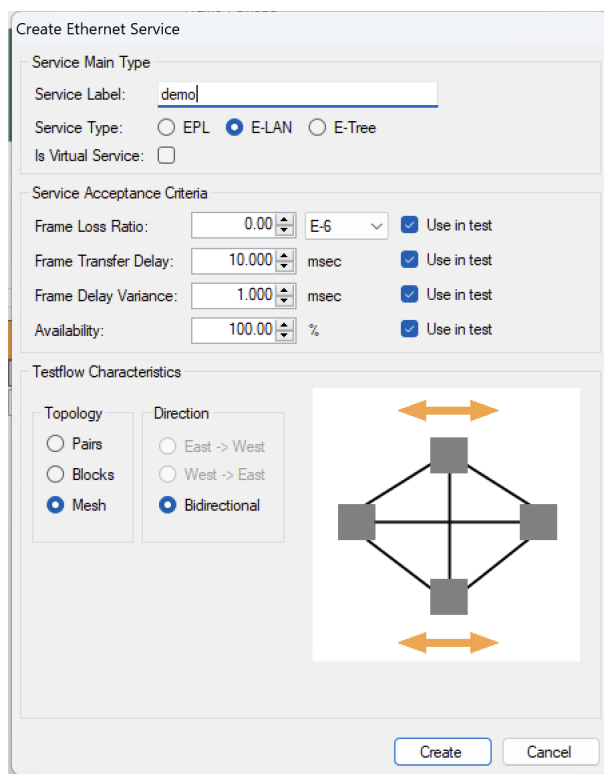


Fig. 3.13: Create Service dialog - E-LAN (Mesh)

3. Select 3 suitable ports in the Physical Ports panel and drag and drop them to the service you just created.
4. Set the Per-UNI bandwidth profile for each UNI to a suitable bandwidth profile (reuse the one you created before or create a new one for this test).
5. Save your configuration.
6. Right-click on the service you just created in the Defined Services tree view and select the *Run Configuration Test* (for this service only) item.

### 3.3 EPL With C-Tag

This example also expands on the first example and shows how to add service multiplexing using a Customer VLAN tag (C-TAG) and also how to enable per-CoS bandwidth profiles. We will create an EVPL service with a C-TAG value of 10, using bandwidth profiles for CoS value 1 and 5.

1. Add a Xena chassis to the configuration (or re-use the one you already have).
2. Create a new Ethernet service. Set the Service Type to *EPL* and check the *Is Virtual* checkbox.
3. Go to the *Bandwidth Profiles* panel and create and configure two new profiles, one for each CoS value we want to use. The CIR/EIR values should preferably be different so that you can see a difference when you run the test.

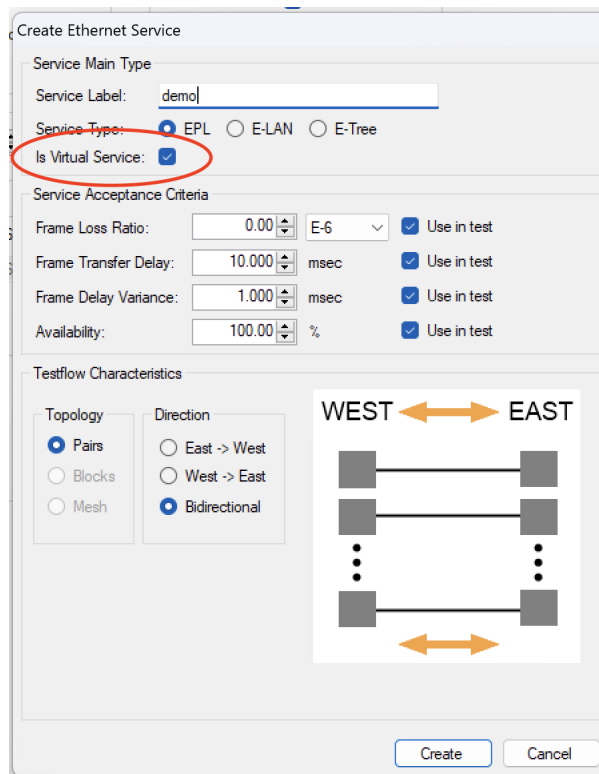


Fig. 3.14: Create Service dialog - EPL (is virtual)

4. Add two suitable ports to the service. Assign each of the ports to a different direction group (EAST or WEST).
5. Select both UNIs in the tree view and change to the *Service/UNI Configuration* panel. Check the *VLAN: Customer Tag* checkbox and set the *C-tag* value in the *Frame Editor* to 10.
6. Change to the *Ingress Bandwidth Profiles* tab. Select the *Use Per-CoS Bandwidth Profiles* option.
7. Press the *Add* button. Set the *CoS* value to 1 and select the first profile you created above. Ignore the *DSCP* settings and press *OK*.
8. Add another *CoS*-profile mapping for *CoS* value 5.
9. Save your configuration.
10. Right-click on the service you just created in the *Defined Services* tree view and select the *Run Configuration Test* (for this service only) item.

## 3.4 EPL with IP

This example shows how to setup IP traffic on a service.

1. Add a Xena chassis to the configuration (or re-use the one you already have).
2. Create a new Ethernet service. Set the *Service Type* to *EPL*.

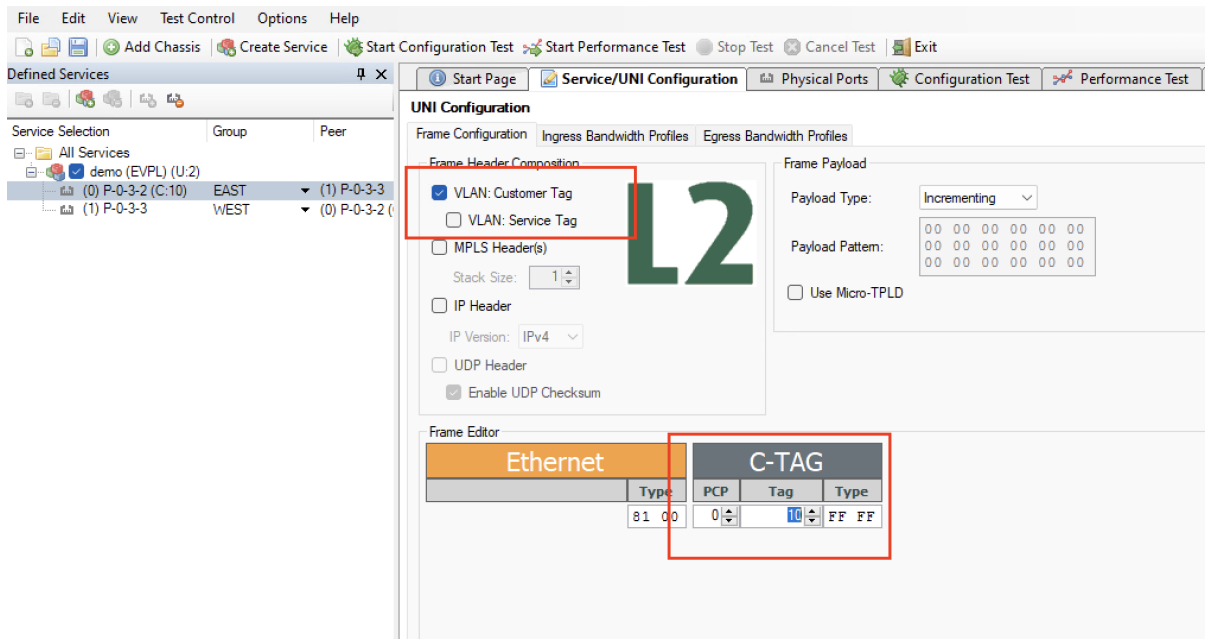


Fig. 3.15: Add C-Tag 10 to UNI

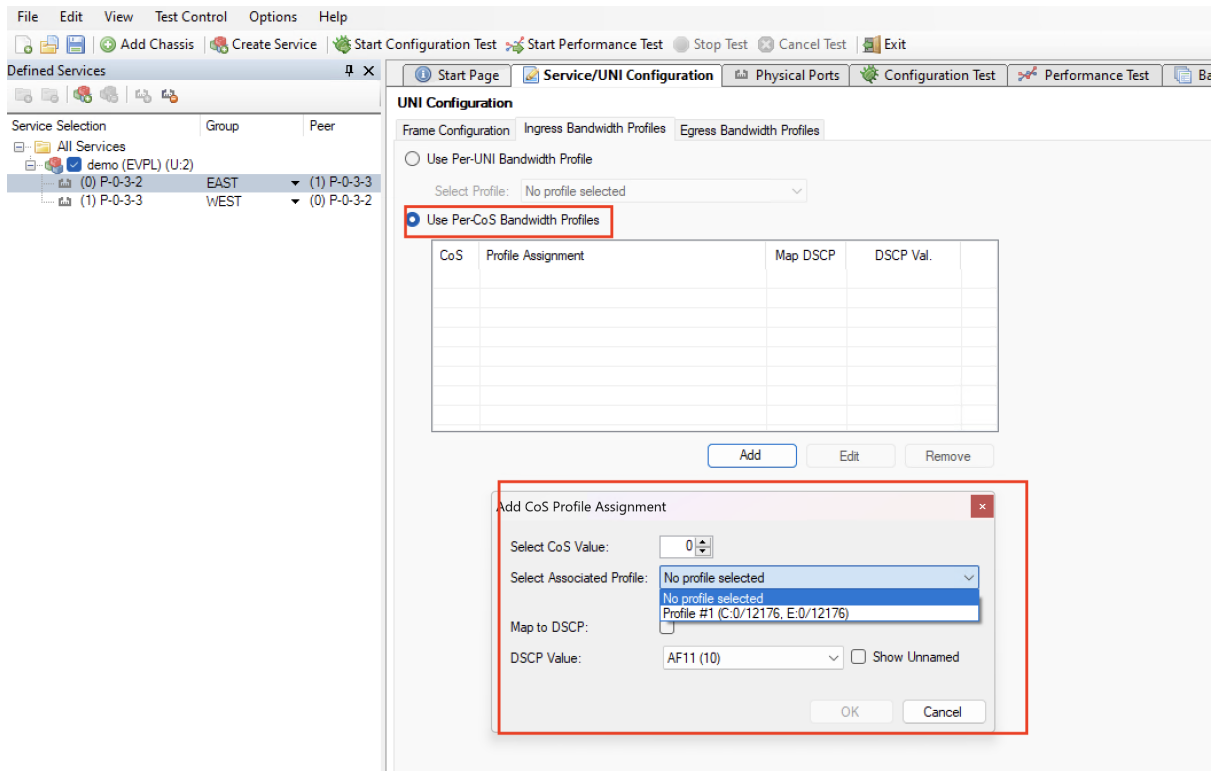


Fig. 3.16: Use Per-CoS Bandwidth Profile

3. Change to the *Physical Ports* panel. Select two suitable ports to use and assign an IP address to each in the configuration panel at the bottom of the main port panel. Optionally assign a gateway address as well if your network setup requires this.
4. Add the two ports to the service as UNIs. Assign each of the UNIs to a different direction group (EAST or WEST).
5. Select both UNIs and enable IPv4 Header in the *Frame Configuration*. Also assign a bandwidth profile to each UNI.

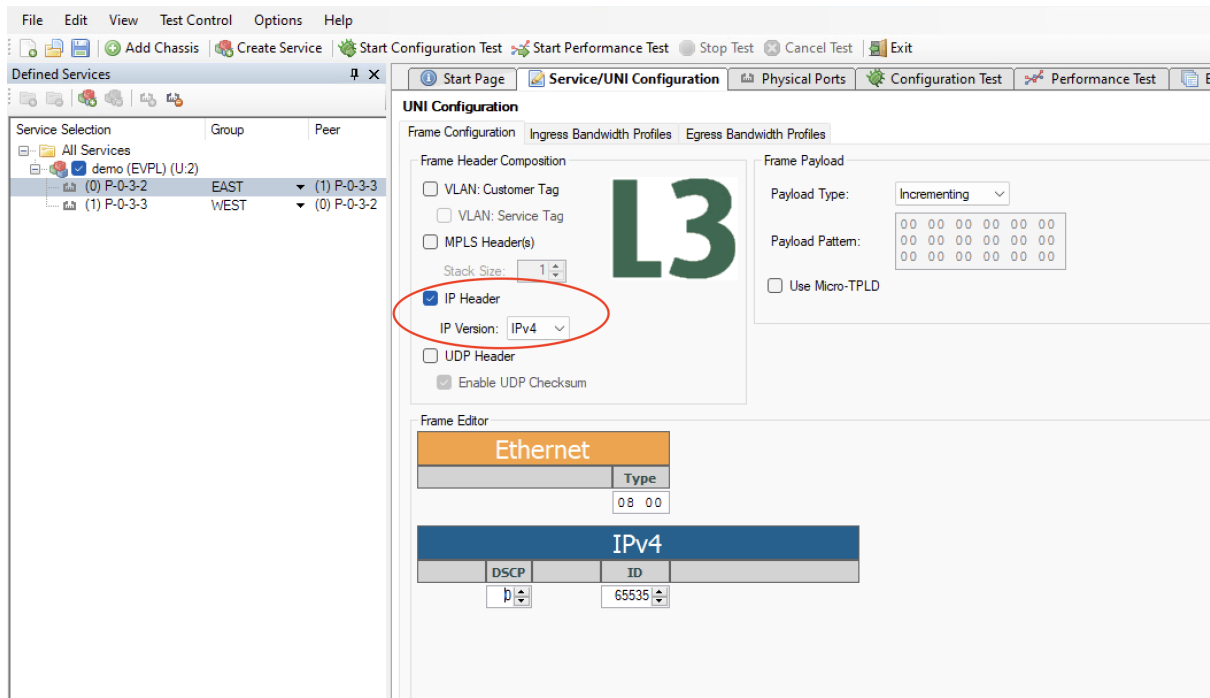


Fig. 3.17: Enable IP in UNI

6. Save your configuration.
7. Right-click on the service you just created in the Defined Services tree view and select the *Run Configuration Test* (for this service only) item.

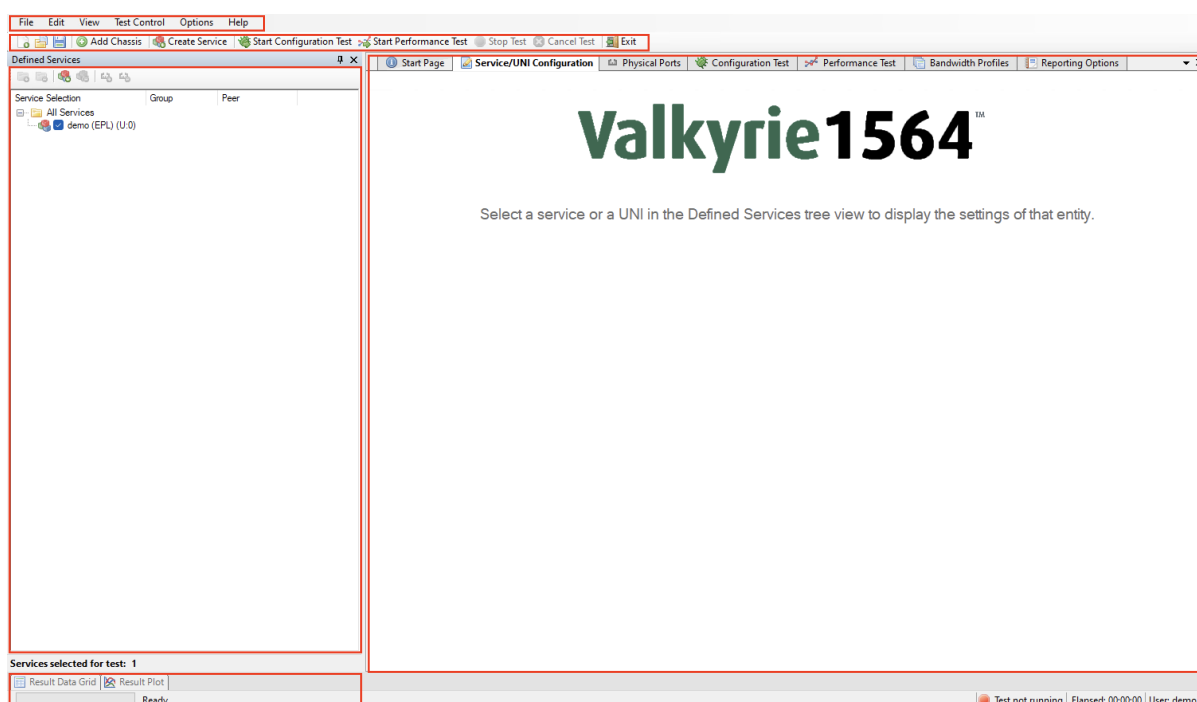


## GENERAL PANELS

The application uses a tabbed panel layout to divide the functionality into separate areas. The following sections briefly explain the main areas of the GUI.

### 4.1 Main Application View

The main Xena1564 application view is shown in the image below.



The numbered parts of the view are:

1. The menu bar.
2. The toolbar providing easy access to the most needed functions in the menu bar.
3. The main tabbed panel containing the function panels.
4. The service tree view showing all defined services and their UNIs.
5. Content of the main tabbed panel.
6. The results grid and plot panels - here shown in hidden state.

7. The status bar showing current status and progress information.

## TEST CONFIGURATION PANELS

### 5.1 Ethernet Service Creation Dialog

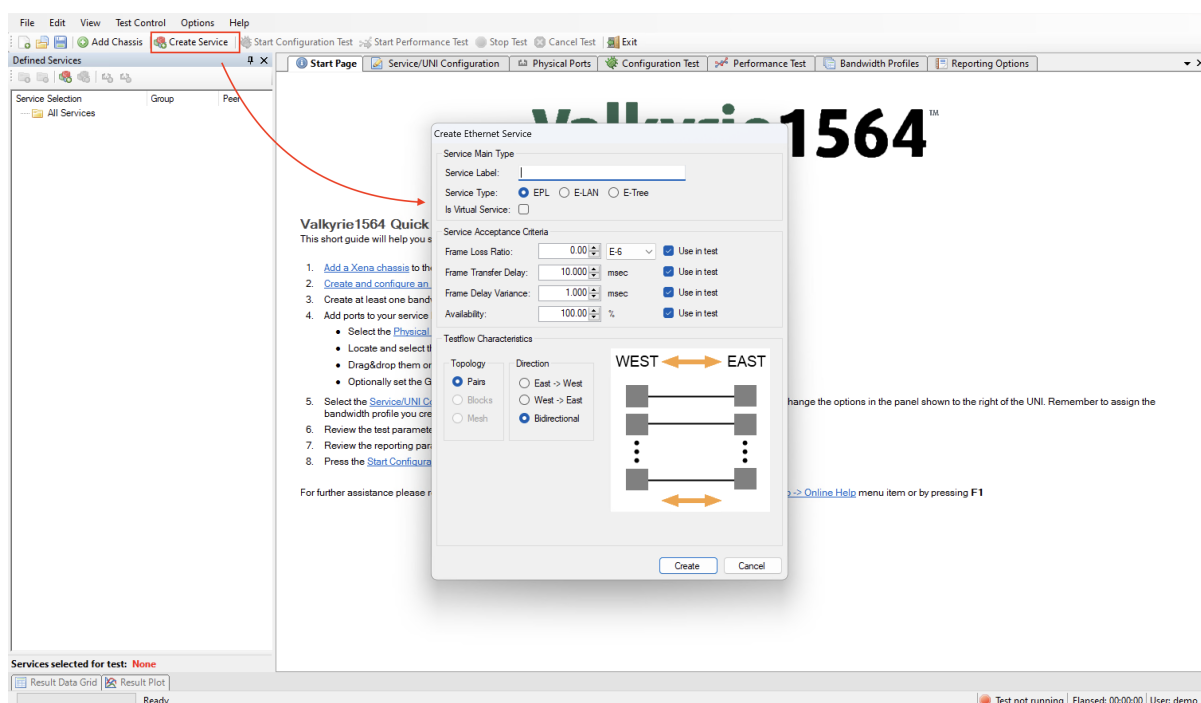


Fig. 5.1: Ethernet Service creation dialog

#### 5.1.1 Service Type

##### Ethernet Private Line (EPL)

Ethernet Private Line is a Point-to-Point service. It consists of two User Network Interfaces (UNIs) with one EVC provisioned between them.

##### Ethernet Virtual Private Line (EVPL)

Ethernet Virtual Private Line (EVPL) is a Point-to-Multipoint service. It consists of two or more user network interfaces (UNIs) with multiple EVCs between them (service multiplexing).

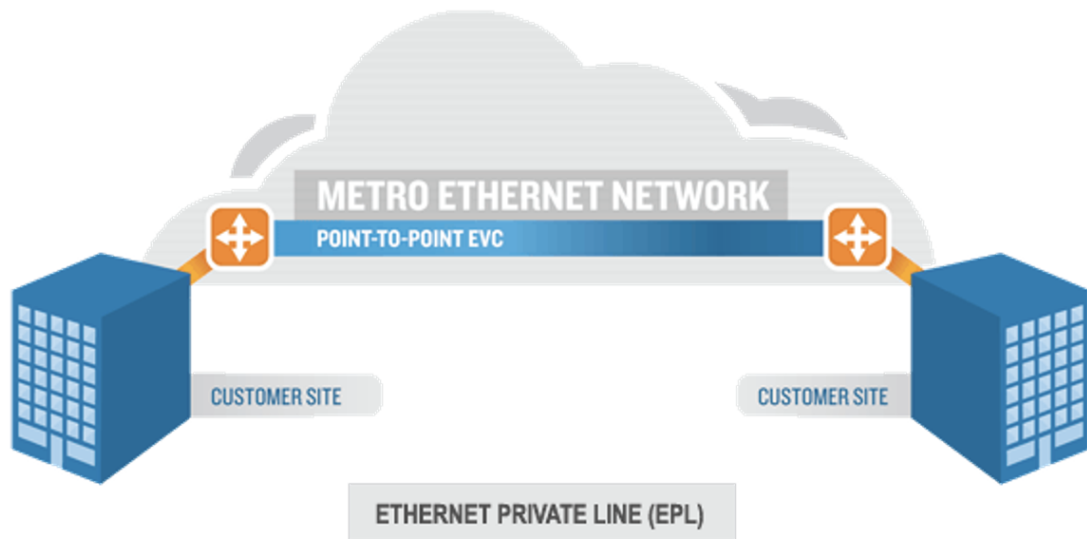


Fig. 5.2: Ethernet Private Line (EPL)

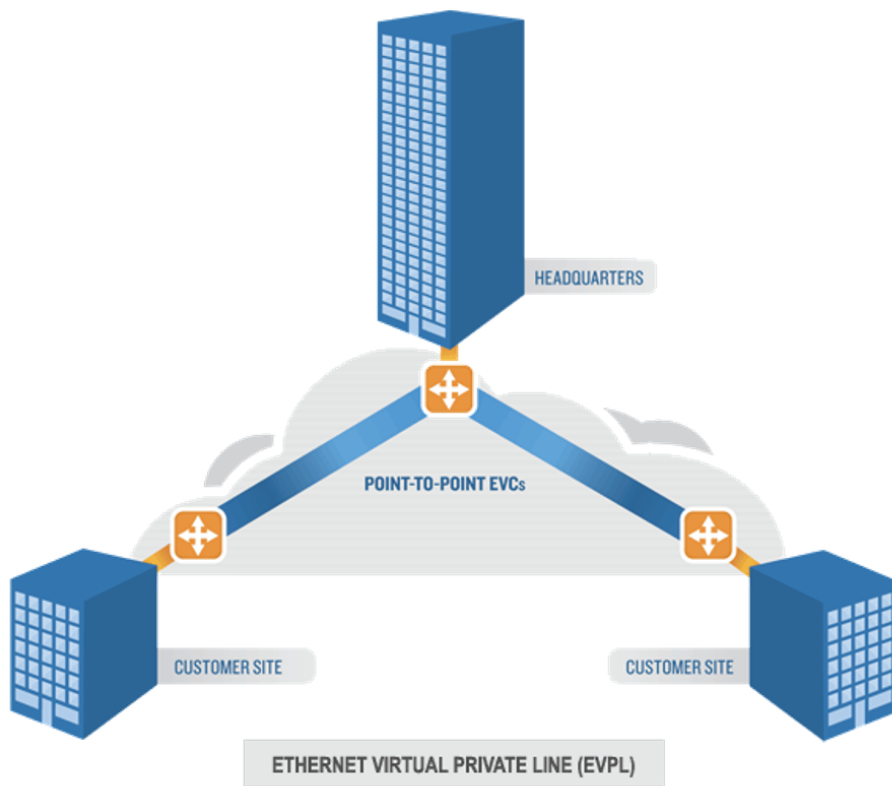


Fig. 5.3: Ethernet Virtual Private Line (EVPL)

## Ethernet Local Area Networks (E-LAN)

Ethernet Local Area Networks (E-LAN) - provides a multipoint topology like a local network. Each node can reach any other node.

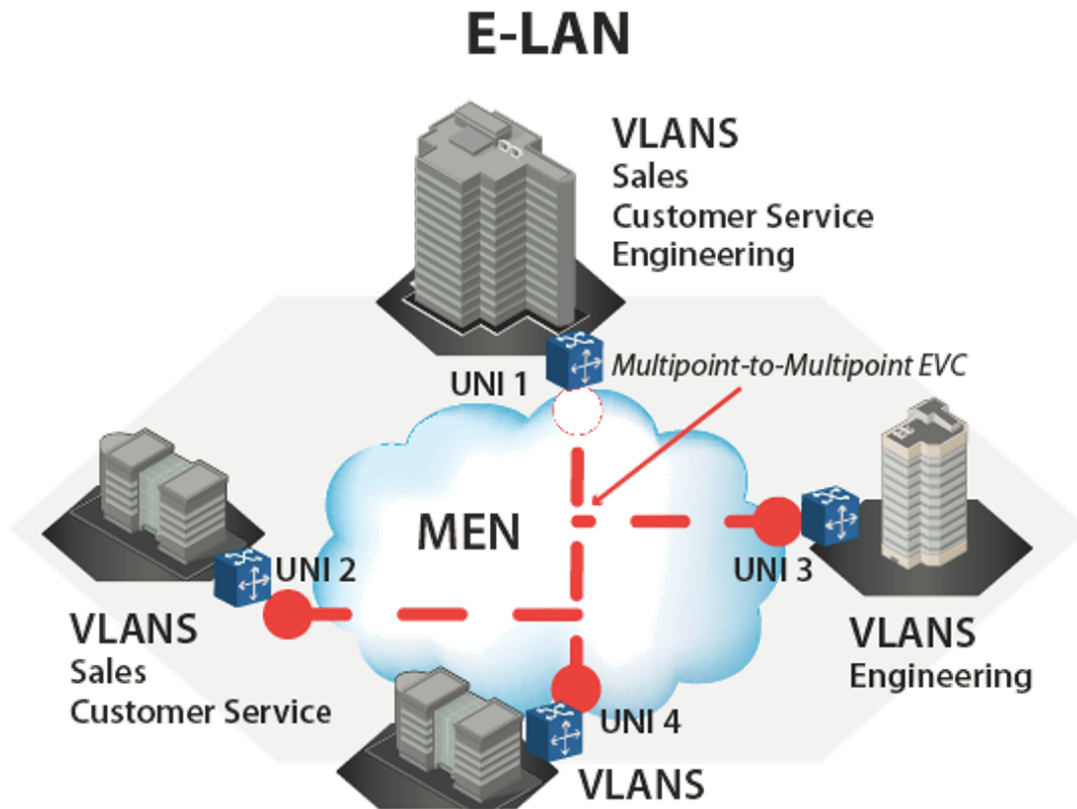


Fig. 5.4: Ethernet Local Area Networks (E-LAN)

## Ethernet Tree (E-Tree)

Ethernet Tree (E-Tree) - a rooted multi-point service that connects a number of UNIs providing sites with hub and spoke multipoint connectivity. Each UNI is designated as either root or leaf .

### 5.1.2 Service Acceptance Criteria

These values represents the guarantees you want to issue to the user of the service as part of the Service Level Agreement (SLA) for this service. If one or more of the criteria should not be used in the test you can deselect them using the Use in test checkboxes to the right.

### 5.1.3 Testflow Characteristics

Specify the Testflow Characteristics. For an EPL you can only select the “Pairs” topology as the other topology options are only relevant for multipoint configurations.

You can, however, select the direction for the test traffic. You should keep the default choice of “Bidirectional” for this test.

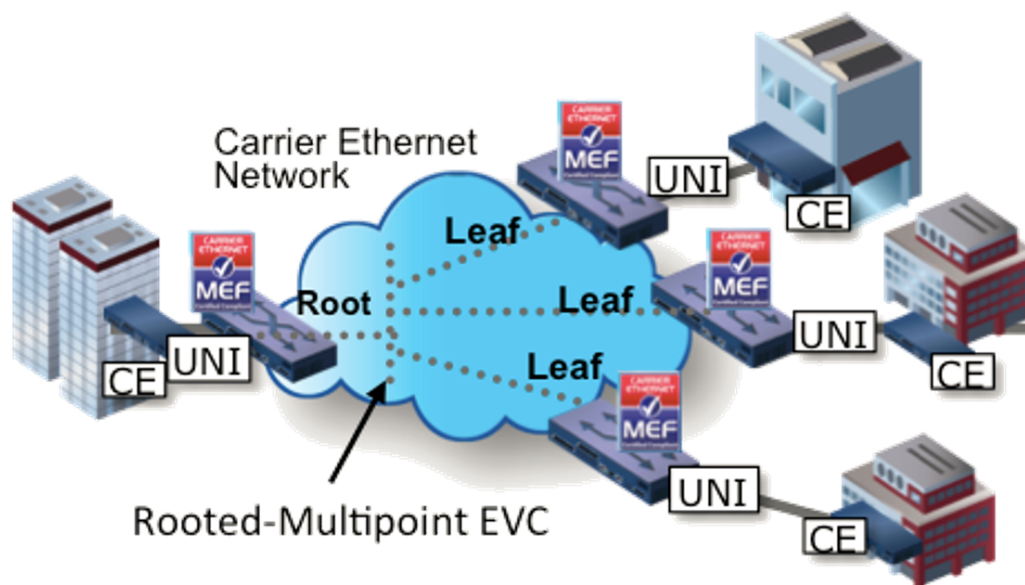


Fig. 5.5: Ethernet Tree (E-Tree)

## 5.2 Physical Ports Panel

Drag and Drop the ports you want to use on to the right service.

### 5.2.1 Port Settings

- Inter-Frame Gap

Specifies the minimum gap between frames generated for a port, expressed as a number of bytes.

- Speed Reduction

Specifies an optional speed reduction on the transmit side of the port, expressed as a ppm value.

- Enable PAUSE Mode

Controls whether the port responds to incoming PAUSE frames.

- Enable Auto-Negotiation

Controls whether auto-negotiation for the port is enabled or not.

- Latency Offset

An optional offset in nanoseconds for the port which is used for latency measurements. You can measure an appropriate value for this by looping two test ports together and performing a latency test. The resulting average latency of this test should be zero. If this is not the case you can adjust the Latency Offset value until you reach a zero value. Then you can use the calibrated value in other tests.

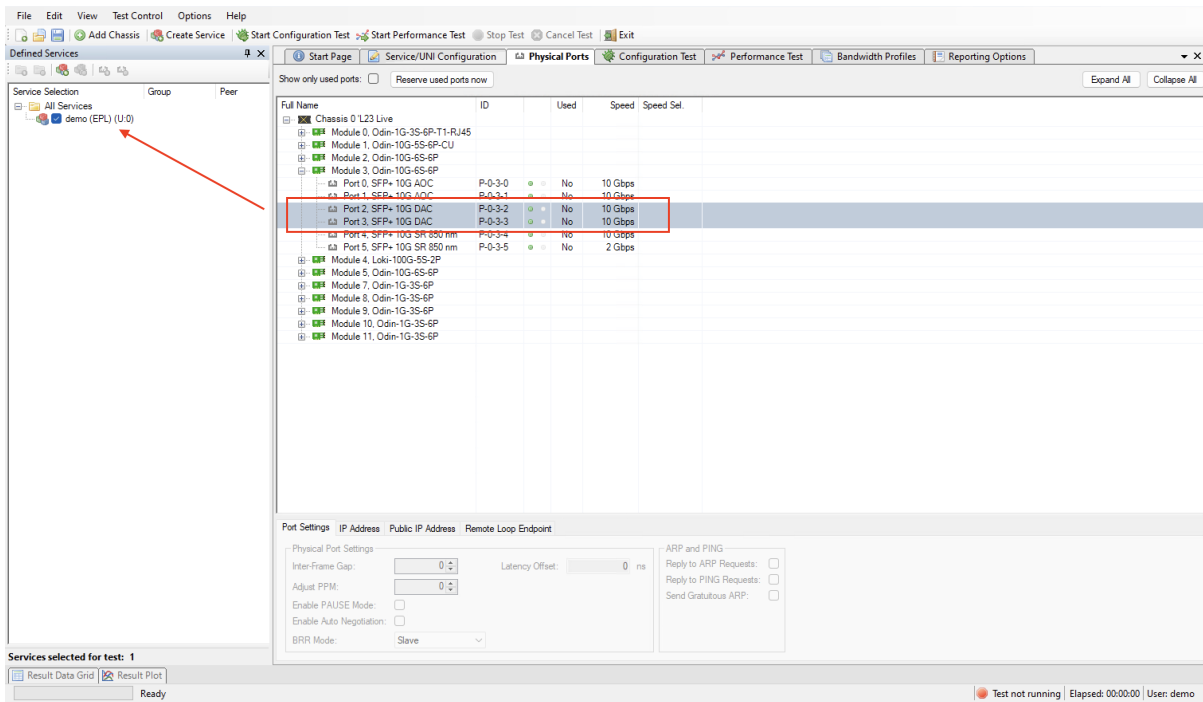


Fig. 5.6: Add ports to service

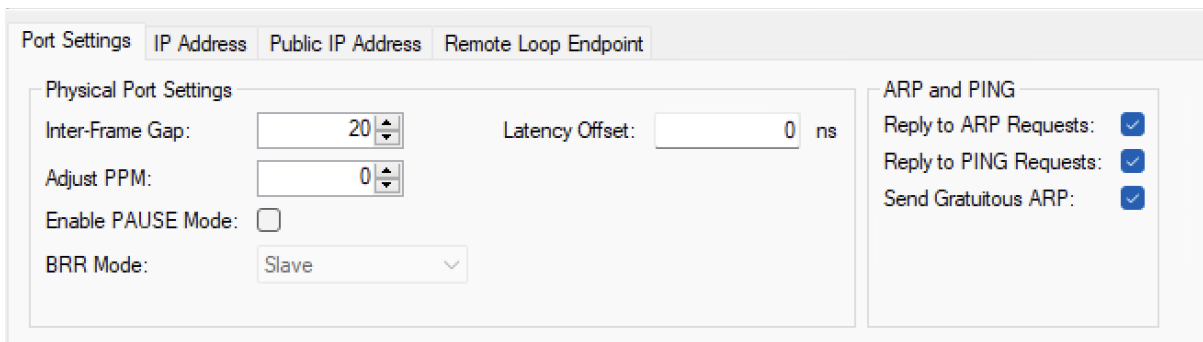


Fig. 5.7: Port Settings

## 5.2.2 IP Address

Fig. 5.8: IP Address

Set the IP Address IPv4/IPv4 if this is a Layer 3 test.

## 5.2.3 Public IP Address

Fig. 5.9: Public IP Address

- Public IP Address

If a port is located behind a NAT firewall/router it may be necessary to provide the public IP address offered by the NAT firewall/router.

Xena1564 will then perform an ARP request for the public IP address before starting the test to avoid packet loss due to an initial ARP phase. The real (internal) IP address of the port must still be configured in the main port grid as this may be used to send Gratuitous ARP packets from the port to the router before starting the test.

- Public IP Prefix

The network prefix value for the public IP address.

## 5.2.4 Remote Loop IP Address

When a port with layer-3 protocol segments (IPv4/IPv6) has been configured as a looped port you must specify the IP address of the remote port so that the Xena tester can perform an ARP request for the MAC address.

Port Settings | IP Address | Public IP Address | Remote Loop Endpoint

These settings specifies the remote endpoint for the loop. They are only valid if the selected port(s) are set to loopback.

IPv4 Address:

IPv6 Address:

MAC Address:

Fig. 5.10: Remote Loop IP Address

## 5.3 Service UNI Configuration Panel

### 5.3.1 Frame Configuration

The screenshot displays the 'Service UNI Configuration' window. On the left, the 'Service Selection' tree shows a service named 'demo (EPL) (U:2)' with two ports: '(0) P-0-3-2 (P) EAST' and '(1) P-0-3-3 (P) WEST'. The main 'UNI Configuration' panel is divided into 'Frame Configuration' and 'Frame Payload' sections. Under 'Frame Configuration', the 'Frame Header Composition' section has several checked options: 'VLAN: Customer Tag', 'VLAN: Service Tag', 'MPLS Header(s)', 'IP Header', and 'UDP Header'. The 'IP Version' is set to 'IPv4', and 'Enable UDP Checksum' is checked. A large 'L3' watermark is visible in the center. The 'Frame Payload' section has 'Payload Type' set to 'Incrementing' and a 'Payload Pattern' table with three rows of zeros. The 'Frame Editor' at the bottom contains several tables: 'Ethernet' (Type: 88, PCP: 88), 'S-TAG' (PCP: 0, Tag: 0, Type: 81, 00), 'C-TAG' (PCP: 0, Tag: 0, Type: 88, 47), 'MPLS' (Label: 0, Class: 0, TTL: 255), 'IPv4' (DSCP: 0, ID: 65535), and 'UDP' (Src.Port: 0, Dest.Port: 0).

Fig. 5.11: Frame Configuration

- Frame Header Composition

Select the needed headers for the test. Fill in the values for the selected headers.

- Frame Payload

Defines the payload type and value.

- Pattern mean you can set your own custom pattern.
- Incrementing means `000102030405...FF00010203...` provides built-in data integrity check for payload.
- PRBS provides Pseudo Random Bit Sequence of  $2^{31}-1$  pattern. No data integrity with adding Payload checksum in port properties

### 5.3.2 Ingress Bandwidth Profiles

Limits the rates of frames entering the CEN. Bandwidth Profile can be applied: Per UNI or Per CoS.

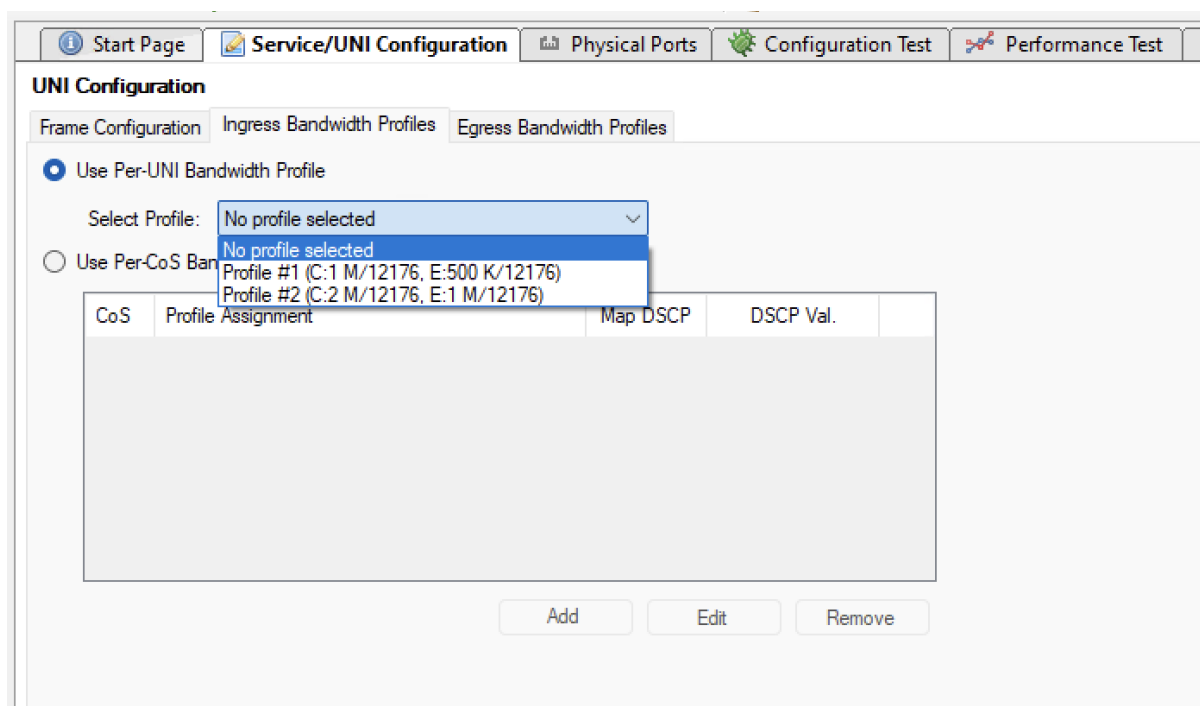


Fig. 5.12: Ingress Bandwidth Profiles (Per UNI)

### 5.3.3 Egress Bandwidth Profiles

Limits the rates of frames entering the CEN. Bandwidth Profile can be applied: Per UNI.

## 5.4 Bandwidth Profile Panel

A Bandwidth Profile (BWP) enforces limits on bandwidth utilization according to the Service Level Specification (SLS) that has been agreed upon by the Subscriber and the Service Provider as part of the Service Level Agreement (SLA). It can be thought of as enforcing the long term average guaranteed bandwidth (CIR) and excess bandwidth (EIR) allowed by the service.

Select the Bandwidth Profiles tab and click the *Create Profile* button in the small toolbar at the top of the panel.

Click the cell in the CIR column and enter the committed bandwidth you want the UNIs to provide.

Optionally, click the cell in the EIR column and enter the additional excess bandwidth you want the UNIs to provide.

You can also optionally modify the CBS and EBS values. The default value for both is 12176, according to MEF 13, clause 36.

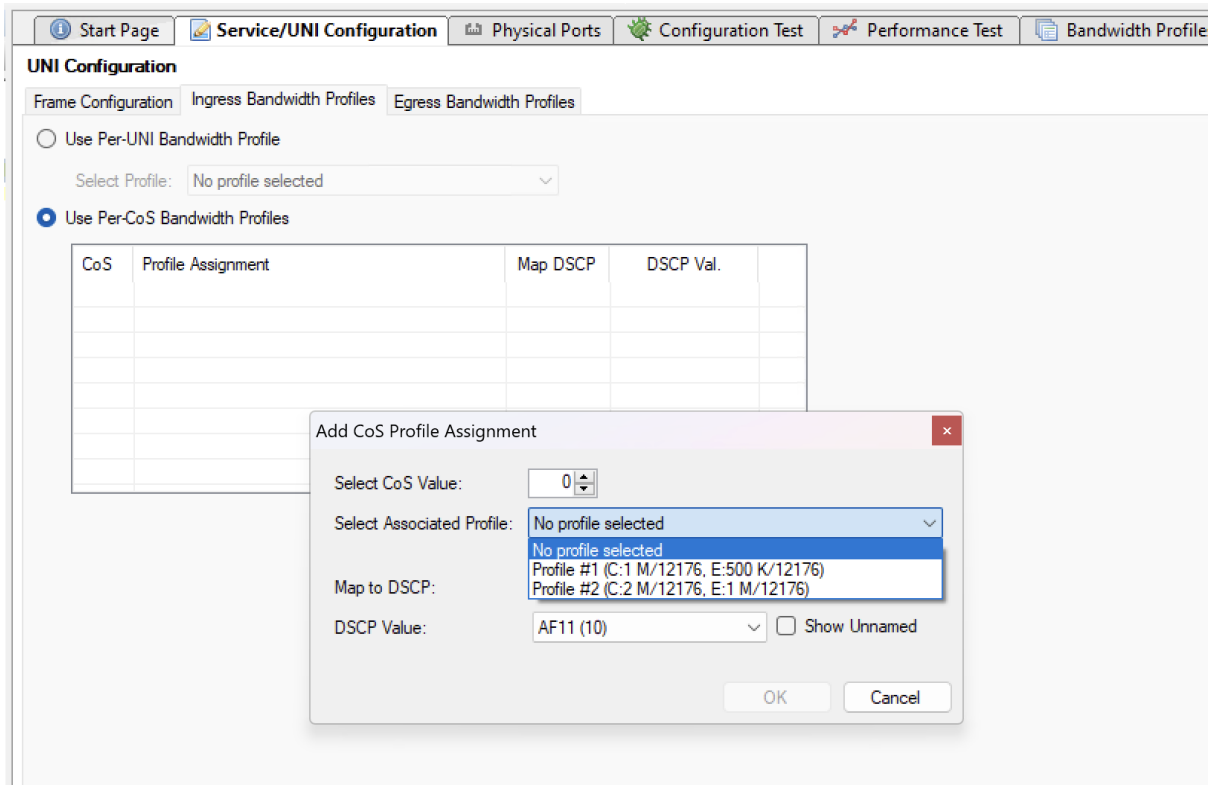


Fig. 5.13: Ingress Bandwidth Profiles (Per CoS)

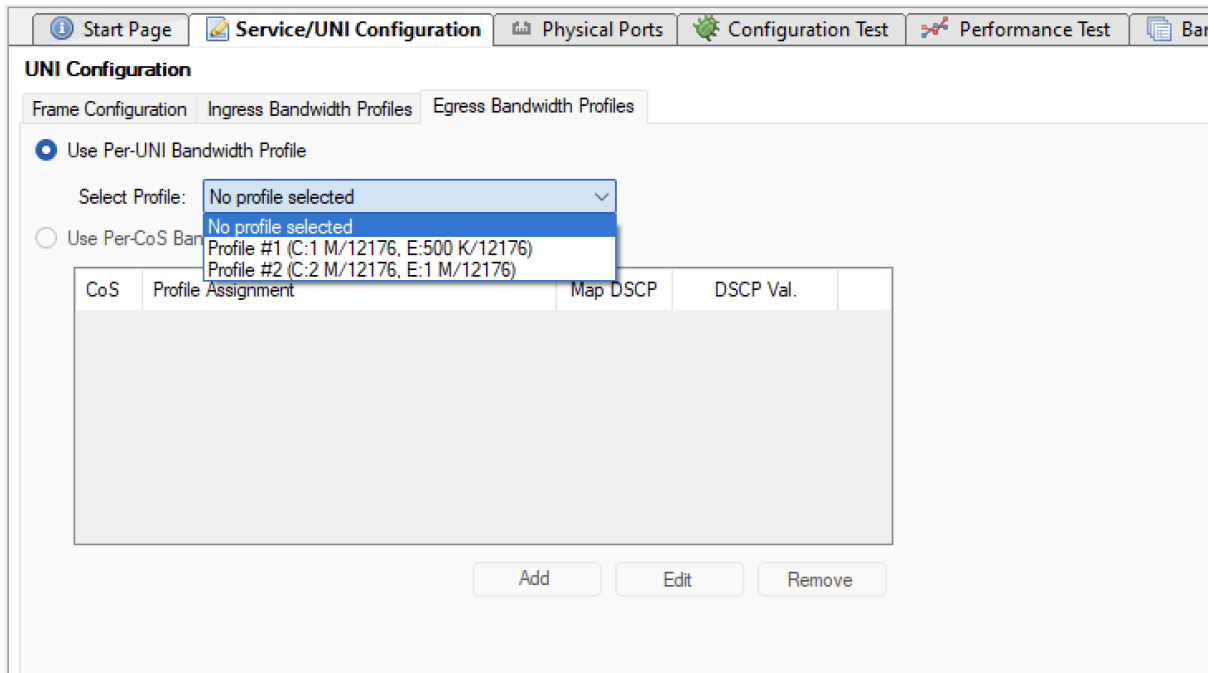


Fig. 5.14: Egress Bandwidth Profiles (Per UNI)

Profile Label	CIR (Kbps)	CBS (bytes)	EIR (Kbps)	EBS (bytes)
Profile #1	1000	12176	500	12176
Profile #2	2000	12176	1000	12176

Fig. 5.15: Bandwidth Profile panel

### 5.4.1 CIR - Committed Information Rate

CIR (Committed Information Rate) is the bit rate for which the SP provides performance guarantees in terms of performance attributes for the service.

### 5.4.2 EIR - Excess Information Rate

EIR (Excess Information Rate) is the additional bit-rate that the subscriber can utilize and for which traffic can probably pass through the CEN as long as there is no congestion.

#### Note

Note that the total rate, sometimes known as PIR (Peak Information Rate), is the sum of CIR and EIR.

### 5.4.3 CBS - Committed Burst Size

The short-term burst, in bytes, allowed on the UNI for traffic to be conformant.

### 5.4.4 EBS - Excess Burst Size

The additional short-term burst, in bytes, allowed on the UNI.

### 5.4.5 Color Markings

- Green

Frames within the CIR / CBS compliance level. These frames are subject to the SLS.

- Yellow

Frames exceeding the CIR/CBS but are within the EIR/EBS. These frames are delivered as “best effort” without being subject to the SLS. The CEN may drop some or all of these frames based on congestion conditions in the network.

- Red

Frames that do not conform to either the CIR/CBS or the EIR/EBS are dropped.

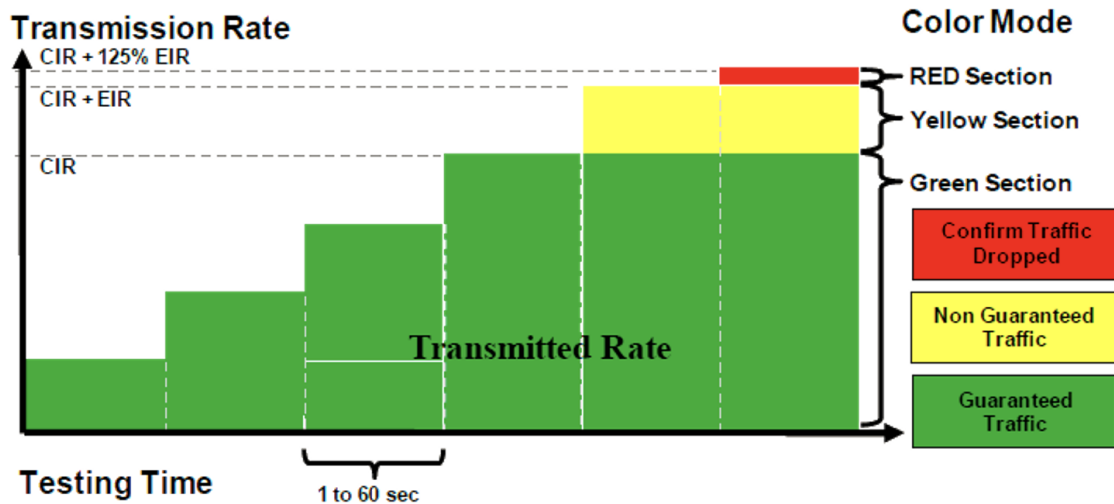


Fig. 5.16: Color Markings

## 5.5 Configuration Test Panel

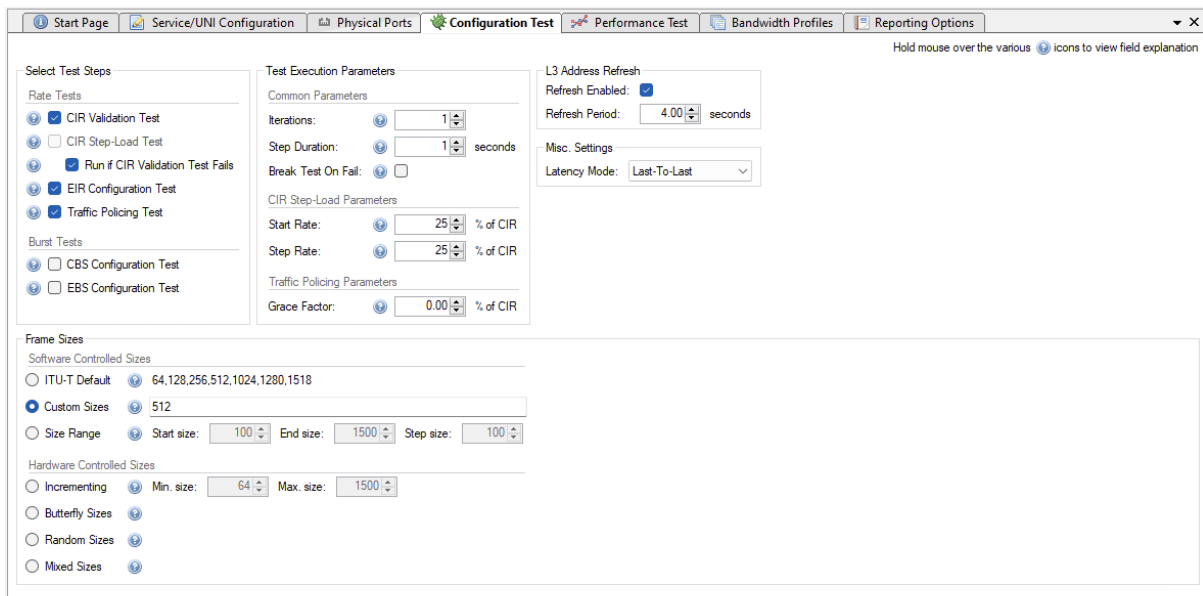


Fig. 5.17: Configuration Test Panel

### 5.5.1 Select Test Steps

- Simple CIR validation test Y.1564, chapter 8.1.2, test A.1.

During the test, the transmitting probe generates frames at the CIR rate.

The receiving probe measures the received rate, loss, delay, and jitter on the stream. The test fails if any of the maximum frame loss ratio, delay, or jitter thresholds are violated.

- EIR configuration test - Y.1564, chapter 8.1.2, test B.

During the test, the transmitting probe generates frames at the CIR + EIR rate.

The receiving probe measures received rate, loss, delay, and jitter on the stream. The test fails if the measured rate is less than  $CIR * (1 - \text{max\_loss})$ .

## **5.5.2 Test Execution Parameters**

### **Common Parameters**

- Duration  
Fill in the duration of each iteration.
- Iterations  
Fill in the number of iteration per this test.
- Break Test On Fail  
Stop test immediately as it would imply a configuration error.

### **CIR Step-Load Parameters**

- Start Rate  
The Rate in which the test will start.
- Step Rate  
The Rate increment value.

### **Traffic Policing Parameters**

- Grace Factor  
This is the value referred to in the standard as M Factor. The M factor is added to allow for the effect of the traffic policer's CBS and EBS settings, and test time.

### **L3 Address Refresh**

If the Enable Refresh checkbox is checked the tester will periodically emit ARP requests (for IPv4) or Neighbor Advertisement requests (for IPv6).

The period can be set using the Refresh Period field.

### **Misc. Settings**

- Latency Mode  
Select the Latency mode to be measured.

### 5.5.3 Frame Sizes

- ITU-T Default

The default setting is to use the ITU-T standard frame sizes: 64, 128, 256, 512, 1024, 1280 and 1518 bytes.

- Custom Sizes

Lets you specify a comma-separated list of values - useful if you only want to test using one or two packet sizes

- Size Range

Lets you specify a a range of packet sizes and the steps.

- Incrementing Sizes

Lets you specify a Min and Max size - the sizes: Min,Min+1,Min+2,...,Max.

- Butterfly Sizes:

Lets you specify a Min and Max size - the sizes: Min, Max, Min+1, Max-1, Min+2, Max-2,...

- Random Sizes:

Lets you specify a Min and Max size - the sizes will vary between Min and Max randomly.

## 5.6 Performance Test Panel

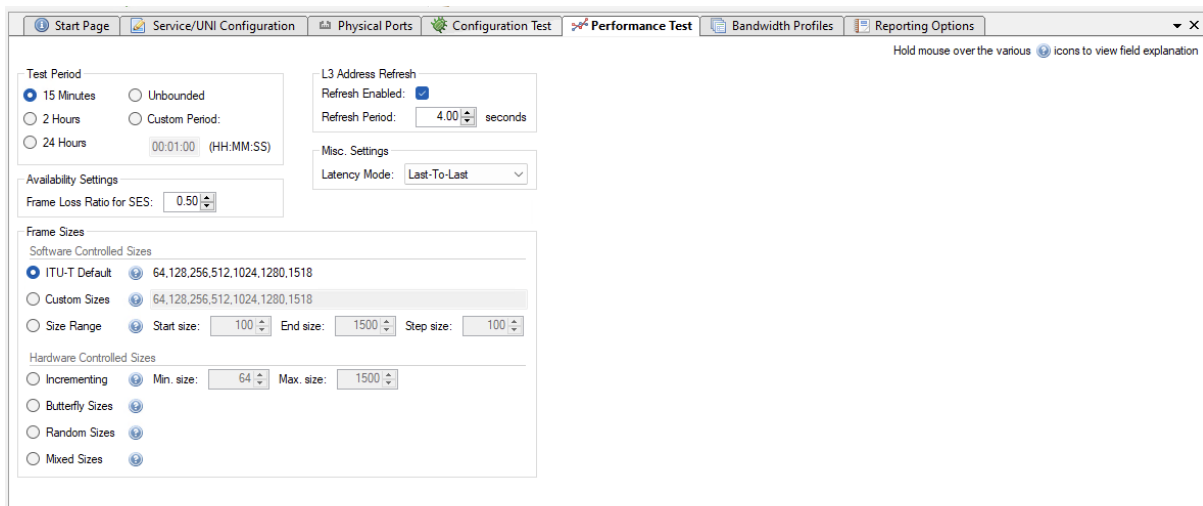


Fig. 5.18: Performance Test Panel

### 5.6.1 Time Period

Select how long you would like to run the test.

Unbounded mean it will stopped manually by the user.

## 5.6.2 Availability Settings

The Ethernet service availability definition is based on a model which uses two states corresponding to the ability or inability of the network to sustain the service in the available state. Transitions between the states of the model are governed by the occurrence of patterns of *Severe Errored Second (SES)* in the Ethernet layer (SESETH). This Recommendation views availability from the network perspective, where availability performance is characterized independently of user behavior.

A period of unavailable time begins at the onset of 10 consecutive SESETH outcomes. The corresponding period of time is considered to be part of unavailable time. During the unavailable time period, the Ethernet network is in unavailable state. A new period of available time begins at the onset of 10 consecutive non-SESETH outcomes. The corresponding period of time is considered to be part of available time. During the available time period, the Ethernet network is in available state. The figure below illustrates the definition of criteria for transition to/from the unavailable state.

This definition of availability has been chosen to allow comparison with other link layer techniques.

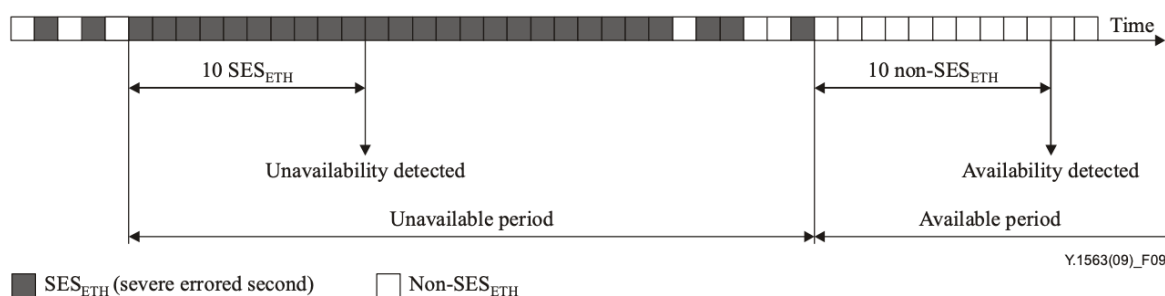


Fig. 5.19: Criteria for transition to/from the unavailable state

### ➔ See also

Detailed explanation in ITU-T Y.1563

## 5.6.3 L3 Address Refresh

If the Enable Refresh checkbox is checked the tester will periodically emit ARP requests (for IPv4) or Neighbor Advertisement requests (for IPv6).

The period can be set using the Refresh Period field.

## 5.6.4 Misc. Settings

- Latency Mode: Select the Latency mode to be measured.

## 5.6.5 Frame Sizes

- ITU-T Default

The default setting is to use the ITU-T standard frame sizes: 64, 128, 256, 512, 1024, 1280 and 1518 bytes.

- Custom Sizes

Lets you specify a comma-separated list of values - useful if you only want to test using one or two packet sizes

- Size Range

Lets you specify a a range of packet sizes and the steps.

- Incrementing Sizes

Lets you specify a Min and Max size - the sizes: Min,Min+1,Min+2,...,Max.

- Butterfly Sizes:

Lets you specify a Min and Max size - the sizes: Min, Max, Min+1, Max-1, Min+2, Max-2,...

- Random Sizes:

Lets you specify a Min and Max size - the sizes will vary between Min and Max randomly.

## 5.7 Reporting Options Panel

The screenshot shows the 'Reporting Options' tab in a software application. The interface is organized into three main sections:

- Report Identification:** Contains input fields for 'Customer Name' (filled with 'Kena Networks'), 'Customer Service ID', and 'Customer Access ID'. Below these is a 'Comments' text area.
- Report Generation Options:**
  - Report Naming:** 'Report Filename Prefix' is 'valkyrie1564-Report'. 'Append Timestamp to Filename' is checked.
  - Report Content:** 'Include Module Information in Report' and 'Include Stream Information in Report' are unchecked. 'Include Charts in Report' is checked. 'Throughput Unit for Charts' is set to 'Frames/s'.
- Report Formats:** 'Generate PDF Report' is checked, and 'Generate XML Report' is unchecked.

Fig. 5.20: Reporting Options Panel

The Reporting tab contains a number of options that affect the way reports are generated for the test.

### 5.7.1 Identification

This section contains a number of options that can help identify the test context.

- Customer Name  
The name of the customer for which the test is performed.
- Customer Service/Access Id  
These two options allow you to provide details about the network circuits you are testing.
- Comments  
Allows you to provide any multi-line comments for the test configuration.

### 5.7.2 Report Generation

This section contains options that affect the way reports are generated.

- Report Filename Prefix  
Specifies the prefix for the report filename.
- Append Timestamp to Filename  
If checked a timestamp on the form <YYYYMMDD-HHMMSS> is appended to the filename prefix.
- Include Graphs in Report  
If checked the report will include bar charts showing the test results. This is only applicable for PDF type reports.

### 5.7.3 Report Formats

This section allows you to select which types of reports will be generated. You can enable several types. The generated report files will be given a file extension that matches the selected type, i.e. “.pdf” for PDF files and so forth.

### 5.7.4 XML Report Specification

You can find the specification for the XML Report [here](#).

## TROUBLESHOOTING

This section contains some guidelines when you encounter a problem with Xena2544, Xena2889, Xena3918, Xena1564, and XenaManager and want to obtain help from your support representative.

### 6.1 Basic Instructions

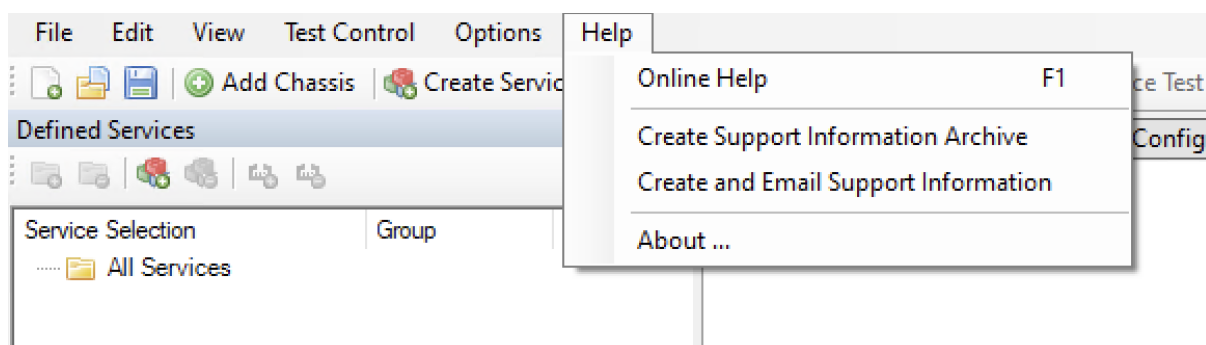
This section explains how you should report a problem to your support representative.

#### 6.1.1 Describe the Problem

To enable fast resolution of your problem we request that your support request contains the following information:

- Name and version of the Xena test software used (the version can be seen in the main title bar)
- A description of what you are trying to do with the software.
- If the software misbehaved please describe what you actually encountered and you expected instead.
- Screenshots of any error situation.
- The test configuration file for the application (contained in the support archive).
- Any debug log files for the application (contained in the support archive).

#### 6.1.2 Create a Support Information Archive



The Xena test applications include a menu entry called *Create Support Information Archive* which will create a compressed ZIP archive containing both the currently loaded configuration file and the content of the Logs and Settings directories. This file can then be emailed to your support representative.

For the Xena2544 and similar test applications this menu entry is located in the Help menu. For the XenaManager application it is located in the Tools ribbon menu.

### Note

For the Xena2544 and similar test applications it is important that the configuration file used when the problem was detected is loaded when the support archive is generated. Otherwise the configuration file will not be part of the archive.

## 6.1.3 Attach Screenshots

Screenshots are a great and easy way of communicating what you see on the screen. To obtain a screenshot of a running program and send it to Xena support perform the following actions:

1. Point your mouse inside the program window.
2. Press the Alt-PrintSc keys simultaneously.
3. Switch to your email program and start a new email message.
4. Press Ctrl-V or select Paste from the menu (most likely the Edit menu) to insert the screenshot into the email.

## 6.2 Additional Details

This section goes into a bit more detail about the various items contained in the Xena Support Archive mentioned above.

### 6.2.1 Configuration Files

The Xena test applications keeps their configurations in special files with an application-specific extension. The extensions used are as follows:

- Xena2544: .x2544
- Xena2889: .x1564
- Xena3918: .x3918
- Xena1564: .x1564
- XenaManager: .xmcfg

The configuration files will be located in a common Xena data directory on your PC. More specifically they will be located in the following path: C:<UserAppDataDir>Xena<XenaTestApplication>. The <UserAppDataDir> directory depends on your Windows version.

The Xena test applications include a menu entry called *Explore Xena Data Directory* in the *File* menu that will open a Windows Explorer in the correct directory, regardless of the Windows version.

### 6.2.2 Debug Log Files

The Xena test applications logs certain events and errors to a series of debug log file located in the Logs subdirectory under the above mentioned main application data directory. If you encounter errors it may help the support if you include these files in your support request.



## GLOSSARY OF TERMS

**ARP**

Address Resolution Protocol

**CBS**

Committed Burst Size

**CIR**

Committed Information Rate

**CLI**

Command Line Interface

**DHCP**

Dynamic Host Configuration Protocol

**DIP**

Destination IP address

**DMAC**

Destination MAC address

**DSCP**

Differentiated Services Bode Point

**IPv4**

Internet Protocol v4

**IPv6**

Internet Protocol v6

**LAN**

Local Area Network

**MAC**

Media Access Control

**MPLS**

Multiprotocol Label Switching (MPLS) is a routing technique in telecommunications networks that directs data from one node to the next based on labels rather than network addresses.

**N.A.**

Not Available / Not Applicable

**PCP**

Priority Code Point

**PRBS**

Pseudorandom Binary Sequence is a binary sequence that, while generated with a deterministic algorithm, is difficult to predict and exhibits statistical behavior similar to a truly random sequence.

**SES**

Severe Errored Second

**SMAC**

Source MAC address

**TC**

Traffic Class

**TCP**

Transmission Control Protocol

**TG**

Traffic Generation

**TPID**

Test Payload ID

**TPLD**

Test Payload Data. Each Xena test packet contains a special proprietary data area called the Test Payload Data, which contains various information about the packet. The TPLD is located just before the Ethernet FCS.

**UDP**

User Datagram Protocol

**UI**

User Interface

**UNI**

User-to-Network Interface

**VID**

VLAN ID

**VLAN**

Virtual local area network (VLAN) is any broadcast domain that is partitioned and isolated in a computer network at the data link layer (OSI layer 2).

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